



## **PulseWorks Engineering, LLC – Privacy Policy**

Effective Date: August 2, 2025

Company: PulseWorks Engineering, LLC

Brand: PulseWorks Engineering

Jurisdiction: State of Wisconsin, United States of America

PulseWorks Engineering is committed to protecting your privacy. This policy outlines how we collect, use, and protect your information when you use our website, solutions, services, or communicate with us.

### **1 – Information We Collect**

We may collect:

- Personal Information: Name, email address, phone number, company name, address.
- Technical Data: Browser info, IP address, site interaction.
- Communication Data: SMS/MMS opt-in status, service and support conversations.

### **2 – How We Use Your Information**

We use your information to:

- Provide and support our engineering solutions and services.
- Communicate updates, service, support, and limited promotional content.
- Send occasional SMS/MMS notifications if you've opted in.
- Improve our offerings and website functionality.

### **3 – Sharing Information**

We do not sell or rent your personal data. We may share it only with trusted vendors (e.g., email and SMS/MMS providers) for operational purposes.

### **4 – SMS/MMS Communications**

If you opt-in to receive SMS/MMS messages:

- You consent to receive text messages from us.
- You may opt-out by replying STOP at any time.
- For help, reply HELP or contact us using the details below.

## **5 – Data Security & Retention**

We maintain industry-standard safeguards to protect your information. We retain your data only as long as necessary to provide solutions and services or meet legal obligations.

## **6 – Your Rights**

You may request access to, correction of, or deletion of your personal information. To exercise these rights, contact us using the details below.

## **7 – Children’s Privacy**

Our solutions and services are not intended for children under 13 years of age. We do not knowingly collect information from anyone under 13.

## **8 – Modifications to Privacy Policy**

We reserve the right to update or modify this Privacy Policy at any time. Updates will be posted on our website with the new effective date. Continued use of our solutions and services after changes are posted constitutes your acceptance of the revised terms.

## **9 – Contact Information**

PulseWorks Engineering, LLC  
De Pere, Wisconsin  
Email: [info@pulseworkseng.com](mailto:info@pulseworkseng.com)  
Phone: 920-632-3913  
Website: <https://www.pulseworkseng.com/>